

# JUST THE **FACTS**

## NV ENERGY, INC.

SERVICE AREA	45,700 square miles
ELECTRIC CUSTOMERS SERVED	1.29 million
NATURAL GAS CUSTOMERS SERVED	168,621
OWNED AND CONTRACTED GENERATION CAPACITY	9,418 megawatts
OWNED AND CONTRACTED RENEWABLE AND NONCARBON GENERATION CAPACITY	2,981 megawatts



**DOUGLAS A. CANNON**  
President and CEO

NV Energy, a regulated utility based in Las Vegas, Nev., began serving the state in 1857 through its first predecessor company, the El Dorado Canal Company. Through another legacy company, it began serving Las Vegas in 1906 when the city was little more than a village at the end of a railroad line.



### KEEPING THE LIGHTS ON

- The company serves approximately 90 percent of Nevada with electricity – keeping the lights on for more than 2.4 million citizens, as well as a state tourist population that exceeds 50 million annually. NV Energy also provides natural gas service to more than 168,000 customers in the Reno-Sparks area.
- NV Energy customers are served by 50 renewable energy projects – enough to power over a million homes at once. The company is committed to doubling its clean energy production by 2023.



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- NV Energy’s Solar Incentives program has contributed more than \$240 million for over 28,000 private solar energy projects at customer locations, including homes and schools, throughout Nevada.
- According to the U.S. Energy Information Administration, Nevada had an 85 percent reduction in carbon emissions from coal in the electric sector between 2005 and 2015. That progress continues, with the closure of NV Energy’s last coal plant in southern Nevada, the 257-megawatt Reid Gardner Generating Station Unit 4 in 2017. NV Energy expects to be completely out of coal in Nevada by 2025.
- For the past four years, NV Energy has ranked within or near the top quartile in the nation for electric service reliability according to the Institute of Electrical and Electronics Engineers.
- In December 2018, the Public Utilities Commission of Nevada approved NV Energy’s proposal for Nevada’s largest ever solar energy investment, which will include six new solar energy resources totaling more than 1,000 megawatts as well as 100 megawatts of battery energy capacity. These contracts are at the lowest rates seen in the country to date.

### COMMITTED TO ITS COMMUNITIES

- In 2018, NV Energy, the NV Energy Foundation and our employees gave \$6.6 million through both financial and in-kind donations in the form of more than 34,000 volunteer hours to 410 Nevada nonprofit organizations.
- NV Energy’s customer assistance programs, including its annual Senior Energy Assistance Expo, helped 3,775 of our most vulnerable Nevadans with more than \$917,000 in energy bill payments in 2018.

### DEDICATED TO CUSTOMER SERVICE

- PowerShift by NV Energy provides products and services to help customers save energy and money. These include free in-home energy assessments, free smart thermostats and incentives for businesses to install energy-efficient lighting and other equipment.
- Customers can access a variety of online tools through MyAccount including bill-to-date, weekly alerts and an online energy assessment that allows them to monitor and take control of their energy consumption. A mobile app makes all of these tools available to customers while on the go.
- According to the Energy Information Administration, Nevada’s average retail price for all customers was 47% lower than California, 8% lower than other mountain states and 16% lower than the national average through September 2018.

