

# JUST THE **FACTS**

## ALTALINK



**GARY L. HART**  
President and CEO

### REGULATED TRANSMISSION

- With 226,000 square kilometers of service area, AltaLink is the largest regulated transmission company in Alberta, Canada.
- AltaLink owns 13,000 kilometers of transmission lines and more than 300 substations.
- AltaLink delivers top decile safety performance.
- In 2021, AltaLink invested \$234.1 million in capital assets to ensure the continued reliability of Alberta’s transmission system.
- AltaLink is constantly improving its system reliability for customers. During 2022, the company delivered its best-ever performance in reducing the frequency and duration of customer outages.



### CUSTOMER SERVICE

- In 2022, AltaLink achieved its best-ever result in customer satisfaction with 65% of customers rating the company with a perfect 10/10.
- Since 2015, AltaLink has delivered more than \$1.4 billion in rate levelization or rate reductions for Albertans, and in 2022, AltaLink achieved a commitment to keep rates flat for five years, through 2023.



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## RESPONSIBILITY

- AltaLink has a world-class safety record and is committed to upholding the highest standards of safety. For the sixth consecutive year, AltaLink received the Electricity Canada President’s Award of Excellence for Employee Safety as the best performing transmission company with 300-1,500 employees. In 2022, for the first time in its history, AltaLink achieved two years without an employee injury.
- AltaLink is an environmentally responsible corporate citizen and strives to protect the wildlife, land and water near its operations. AltaLink was the first electricity transmission company and only the second electricity company in Canada to receive Electricity Canada’s Sustainable Electricity Company designation. In 2019, AltaLink became the first Canadian utility to be re-designated in the program.
- AltaLink has joint limited partnerships with two First Nations in Alberta, the Piikani Nation and the Kainai Nation (Blood Tribe), who are now long-term investors in high-voltage electricity infrastructure on their lands. These partnerships were recognized with the Electricity Canada’s 2020 Award for Advancement of an Integrated Approach to Sustainability.
- Since 2002, AltaLink has donated \$10.5 million to United Way agencies and other registered charities across Alberta through its annual giving campaign. In 2022, AltaLink and its employees raised \$906,562.

## MANAGEMENT TEAM

### SHERI L. ALLEN

Senior Vice President, Human Resources

### MIKE H. BARTEL

Vice President, Operations

### DAVID J. KOCH

Executive Vice President and Chief Financial Officer

### ZORA LAZIC

Senior Vice President, Law and Regulatory, General Counsel

### PAUL C. LEE

Vice President, Projects

### JOHANNE I. PICARD-THOMPSON

Executive Vice President, Customer and Corporate Services

### CAYLA E. SABY

Vice President, Government Relations and Commercial

