

JUST THE **FACTS**

NV ENERGY, INC.

SERVICE AREA	45,700 square miles
ELECTRIC CUSTOMERS SERVED	1.4 million
NATURAL GAS CUSTOMERS SERVED	183,900
OWNED AND CONTRACTED GENERATION CAPACITY	10,732.6 megawatts
OWNED AND CONTRACTED RENEWABLE AND NONCARBON GENERATION CAPACITY	4,127.6 megawatts (includes pre-commercial)



DOUGLAS A. CANNON
President and CEO

NV Energy, a regulated utility with headquarters in Las Vegas, Nevada and offices statewide, began serving Nevada in 1857 through its first predecessor company, the El Dorado Canal Company. Through another legacy company, it began serving Las Vegas in 1906 when the city was little more than a village at the end of a railroad line.

A LOT ON THE LINE

- The company serves approximately 90% of Nevada with electricity – keeping the lights on for more than 3.1 million residents, as well as a state tourist population that typically exceeds 56 million annually. NV Energy also provides natural gas service to more than 183,900 customers in the Reno-Sparks area.
- NV Energy is delivering reliable service to our customers by pioneering a cable injection process to extend the life of distribution lines, regularly replacing aging underground lines and by installing automated equipment to reduce the number of customers effected by outage events that might occur on the electric grid.



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- NV Energy has aggressively expanded opportunities to serve its customers with renewable energy resources. More than 45 solar, geothermal, wind, hydro and other local renewable energy projects help keep the power flowing.
- The company continues to invest in operational improvements to northern Nevada’s gas infrastructure. One recent project included adding a second primary gas feed to provide additional capacity and reliability to the growing south Reno area to allow conversion of NV Energy's last propane system to cleaner and safer natural gas and to facilitate future projects for pressure reduction. The company continues to invest in its natural gas assets, modernizing the system by replacing vintage pipe and other components to reduce leaks and to ensure continued safe operations. Through its annual leak survey program and methane capture technologies, the company continues to reduce the environmental impact of the natural gas system.
- NV Energy has implemented measures to help protect its customers, equipment and environment from wildfires and extreme weather through its Power Safe NV program. This includes the evaluation of 85,000 wooden poles, periodic fuel sampling, the trimming or removal of more than 75,000 unhealthy or hazard trees, and the installation of 11 wildfire alert cameras.

POWERED BY PURPOSE

- In 2023, the company, its employees and the NV Energy Foundation gave more than \$5.3 million through financial and in-kind donations, including more than 32,000 volunteer hours to Nevada nonprofit organizations – 77% of which was given to nonprofits serving diverse communities.
- Annually, the NV Energy Foundation provides \$800,000 to statewide utility assistance funds, providing relief in 2023 to nearly 4,000 customers experiencing economic hardship.

DEDICATED TO CUSTOMER SERVICE

- PowerShift by NV Energy provides products and services to help customers save energy and money. These include free in-home energy assessments, free smart thermostats, free energy-efficient appliances for eligible customers, and incentives for businesses to install energy-efficient lighting and other equipment.
- Customers can access a variety of online tools through MyAccount on nvenergy.com, including bill-to-date, weekly alerts and an online energy assessment that allows them to monitor and take control of their energy consumption. A mobile app makes all of these tools available to customers while on the go.
- NV Energy is committed to helping customers reach their renewable goals. Allegiant Stadium, home of the Las Vegas Raiders, and Resorts World Las Vegas are now both powered by 100% renewable resources.

